

Agenda

UNI Europa/ FES Competence Centre 'Future of Work'

“Artificial Intelligence and Automation in Retail. Benefits, challenges, and implications”

7 April 2022, 10am – 12pm CET

Welcome

10H00 – 10H10 **Annika Flaten**, Director of Commerce & Tourism at UNI Europa
Oliver Philipp, FES Competence Centre 'Future of Work'

Introduction

10H10 – 10H40 **William Hunt** and **Steven Rolf** (University of Sussex) to present new study on “Artificial Intelligence and Automation in Retail. Benefits, challenges and implications (a union perspective)”
Discussion

Part I: Impacts of AI in Retail: Employment restructuring & job change

10H40 – 10H50 **Ernst Ekkehard**, Chief Macroeconomist at the International Labour Organisation (ILO)
10H50 – 11H00 **Jiri Branka**, Department for VET and Skills at the European Centre for the Development of Vocational Training (CEDEFOP)
11H00 – 11H15 Discussion

Part II: Benefits, challenges, and implications (a trade union perspective)

11H15 – 11H25 **tbc**, The Commercial Employees' Union, Sweden
11H25 – 11H35 **Pilar Rato**, Vice-President of UNI Europa
11H35 – 11H50 Discussion

Concluding remarks

11H50 – 11H55 Concluding remarks by **Steven Rolf** (University of Sussex)
11H55 – 12H00 Concluding remarks by UNI Europa and FES

Chair: **Jeff Nonato**, President of Commerce Sector, UNI Europa (tbc)